



State of New Hampshire  
**DEPARTMENT OF ENVIRONMENTAL SERVICES**

6 Hazen Drive, P.O. Box 95, Concord, NH 03302-0095  
(603) 271-3503 FAX (603) 271-5171



January 30, 2004

**LETTER OF DEFICIENCY #WSEB 04-003**  
**CERTIFIED MAIL 7000 0600 0023 9932 6771**

Susan Oliveri  
Robsan Group III  
PO Box 739  
Grantham, NH 03753-0739

Subject: Franklin - Public Water System: Webster Lake Inn (EPA #0858020)

Dear Ms. Oliveri:

The records of the Department of Environmental Services (DES) show that the Webster Lake Inn water system is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system supplying 15 or more services, or 25 or more people, for 60 or more days per year. As such, the water system owner is required to submit samples to the State laboratory or a State-certified laboratory for coliform bacteria analysis in compliance with NH Admin. Rule Env-Ws 325.

DES records show that the subject water system failed to submit bacteria samples and as a result Monitoring/Reporting (M/R) violations were issued for the following months:

**September 2003 and December 2003**

In view of the Monitoring/Reporting violations, DES believes the deficiencies can be corrected by taking the following actions:

**By February 13, 2004, submit a water "make up" sample for bacteria analysis to the state laboratory, or a state-certified laboratory, in accordance with NH Admin. Rule Env-Ws 325.**

Please continue to submit water samples according to the water system's Master Sampling Schedule enclosed.

Pursuant to Env-Ws 351, owners of public water systems are required to issue public notification when a system has failed to monitor for bacteriological water quality. DES records show that the water system has failed to perform public notification for the September 2003 monitoring violation. Additionally, to date the water system has not submitted proof of public notice for the December 2003 monitoring violation.

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In view of the public notice violations, DES believes the deficiencies can be corrected, and future violations prevented, by taking the following actions:

2. **By February 27, 2004** carry out the public notice requirements for the September 2003 and December 2003 sampling violations; and
3. **By March 12, 2004**, provide proof of public notice to DES

In the event compliance is not achieved within this period, DES may take further enforcement action, including issuing an order requiring the deficiencies be corrected, initiating an administrative fine proceeding and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

Please contact Anne Bailey by phone at (603) 271-0672 or by e-mail at [abailey@des.state.nh.us](mailto:abailey@des.state.nh.us) if you have any questions regarding this letter.

Sincerely,  
  
**COPY**

Rene Pelletier, P.G., Manager  
Land Resource Programs

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Enclosures: Master Sampling Schedule  
Public Notice Form

cc: Gretchen Rule, DES Legal Unit  
Town of Franklin Health Officer  
Brenda Greene, Primary Contact/Sampling Agent (w/enclosures)  
EPA, Region 1